



MID WALES HOUSING TAI CANOLBARTH CYMRU



POWYS/CEREDIGION

MID WALES HOUSING ASSOCIATION LTD	CYMDEITHAS TAI CANOLBARTH CYMRU CYF
BRYN ADERYN, THE BANK	BRYN ADERYN, Y BANC
NEWTOWN	Y DRENEWYDD
POWYS	POWYS
SY16 2AB	SY16 2AB
Tel: 01686 627476	Ffon: 01686 627476
Fax: 01686 623195	Ffacs: 01686 623195
EMAIL: post@mid-walesha.co.uk	EBOST: post@mid-walesha.co.uk
www.mid-walesha.co.uk	www.mid-walesha.co.uk

**PROPERTIES
LIST**

**USEFUL
INFORMATION**

Applicants's Guide to Confidentiality

Data Protection Act 1984

The Association, as a computer user, is registered under the Data Protection Act 1984. This means that tenants, former tenants or applicants have a right to see any information held on computer by the Association relating to the tenant or applicant, including information provided by them.

If you wish to check details about yourself held on computer, please would you put this request in writing so that we can send you a copy of the relevant details.

If any personal information about you held on computer by the Association is inaccurate, you have the right to request this to be changed and the Association has a statutory obligation to adhere to this request.

We take confidentiality very seriously, and staff are instructed not to discuss personal information about applicants with anyone outside the Association. However, the Association's registration under the Act also means that we have an obligation to provide information about tenants or applicants to other bodies which have a legitimate reason for requesting such information.

Who CAN have Access to Information About You?

The police, court official (for example, a bailiff or debt collector), and the Inland Revenue.

If a representative of any of the above calls at the office to ask for information about an applicant, in every case, the Association will ask for identification and the reason that the information is required.

Confirmation of an applicant's name and address and the names of any members of an applicant's family or known friends included on the application form staying at that address may be given.

Who CANNOT have Access to Information?

Representatives of other organisations, such as gas, electricity, water and telephone companies will not be given any information.

We will never divulge any information about an applicant to a member of the public. However, we may forward correspondence in certain circumstances.

What About Telephone Enquiries?

Unless the caller specifically identifies him or herself and is known as a representative of a body with a legitimate reason for requesting confidential information, no information will be divulged. Instead the caller will be asked to write to the Association so that the Association can check that the organisation has a right to ask for such information and the reason for requesting it.

Local Connection

You must fulfil **one** of the following four requirements in order to be accepted onto the waiting list:

- Having resided in the Local Authority Area (i.e. Powys or Ceredigion) for which the applicant is applying for a continuous period of at least 6 months at any time in the past
- Presently residing in the local Authority Area and having done so for the past 6 months prior to the application
- Working in the area or moving to the area to take up permanent employment or to enter full-time education
- Moving to the area to benefit from or to give family support

Housing Options Advisors

If you are homeless or are likely to become homeless in the near future, please contact Powys County Council – Housing Options Advisor as detailed below:-

Montgomeryshire

Helen Edwards – 01938 551050
PCC Severn Road, Welshpool

Radnorshire

Meryl Lewis – 01597 827257
PCC The Gwalia, Llandrindod Wells

Brecknockshire

Shan Thomas – 01874 611080
Brecon Office, Watton Mount, Brecon

Floating Support Information for Mid-Wales Housing Tenants

WHAT IS FLOATING SUPPORT?

Floating support can provide flexible advice and support for tenants living in their own home, to ensure they can maintain current and future accommodation.

WHO CAN ACCESS THIS SUPPORT?

Floating support is available to all tenants of Mid-Wales Housing Association who feel they may require:

- Advice and assistance with managing benefits and finances
- Assistance with reporting repairs or maintaining their tenancy
- Support with day to day living
- Advice on how to be a good neighbour and tenant

This list is not exhaustive and is an example of some of the ways your support worker may be able to help you.

HOW CAN I ACCESS THE SUPPORT?

If you are interested in receiving floating support the contact details for agencies are listed below.

If you do not want to contact the agency yourself, but would like us to contact them for you, you can speak with your Housing Co-Ordinator who can make a referral on your behalf.

HOW LONG IS THE SUPPORT AVAILABLE?

The support required will depend on your individual needs. The length and level of support will be agreed with your support worker and will be reviewed at different intervals.

MID-WALES HOUSING'S INVOLVEMENT

Although Mid-Wales Housing does not provide floating support direct, we can liaise with your support worker if you would like us to. For example we can copy all correspondence that we send to you to your support worker, such as letters concerning your rent or tenancy. If you would like us to do this please tell your support worker and they will ask you to sign an 'Authority to Disclose' form. Your support worker will explain this further to you.

WHAT HAPPENS IF I DO NOT NEED THE SUPPORT ANY LONGER?

Your support can be stopped at anytime, you will just need to let your support worker know that you do not require support any longer. If you signed an 'Authority to Disclose' form your support worker should inform Mid-Wales Housing when you are no longer receiving support so we do not copy any correspondence about you to them.

WHAT IF I REQUIRE SUPPORT AGAIN IN THE FUTURE?

You can receive support as often as you like, when you like. Just follow the same procedures.

WILL I HAVE TO PAY FOR THE SUPPORT?

You should not have to pay for this service but there are some circumstances when you may be asked to pay. Your support worker will be able to advise you on this further.

WILL I BE ABLE TO GET SUPPORT STRAIGHT AWAY?

Support is normally available straight away but on some occasions there is a waiting list.

FLOATING SUPPORT AGENCIES

Agency	Telephone Number	Agency	Telephone Number
Learning Disabilities		Domestic Abuse	
Cartrefi Cymru	01686 622942/01874 614110	Brecknock Women's Aid	01874 627146
Compass Community Care	01686 610303	Montgomeryshire Family Crisis Centre	01686 629114
Cymryd Rhan	01597 828050	Radnor Women's Aid	01597 824655
General Support		Vulnerable Women	
Clwyd Alun Housing Association	01938 556284	Ceredigion Floating Support	01239 614459
Cymdeithas Tai Cantref	01239 712002	Cymdeithas Tai Hafan	01597 824743
North Powys Floating Support	01938 556572	Sensory Loss	
Powys Floating Support	01874 620030	Sense Cymru	02920 457641
Trothwy Cyf	01874 622617/01597 825855	Mental Health	
		Trothwy Cyf	01597 822767

Alternative Sources of Accommodation

MONTGOMERYSHIRE

Powys County Council

Newtown
Council Offices, The Park
Newtown, Powys
Tel: 01686 617522

Llanfyllin
High Street,
Llanfyllin, Powys
Tel: 01692 648381

Housing Associations

Bromford Corinthia H. A. Ltd
P O Box 82, Welshpool
Tel: 01938 580032
or 01952 260011 (Properties
in Newtown and Welshpool)

Cymdeithas Tai Cantref Cyf
29 Eastgate Street
Aberystwyth, Ceredigion
Tel: 01970 639900
(Properties in Machynlleth
and Ceredigion)

**Newtown Housing
Association**
Room H, St David's House
Tel: 01686 621965
(Properties in Newtown)

Welshpool
Council Offices, Severn Road
Welshpool, Powys
Tel: 01938 552828

Machynlleth
Lees House
20 Maengwyn Street, Machynlleth
Tel: 01654 703872

Wales & West Housing Association Ltd

Unit 2, Acorn Business Park
Aber Road, Flint, Flintshire
Tel: 08700 131930
(Properties in Newtown,
Llanfair Caereinion and
Llandinam)

**Clwyd Alyn Housing
Association**
Powis Court, Oldford,
Welshpool
Tel: 01938 556284
(Properties in Welshpool)

Cymdeithas Tai Clwyd Cyf

22 - 24 High Street
Bala, Gwynedd
Tel: 0845 2303150
(Properties in Llanerfyl,
Llanfyllin, Llanfair Caereinion,
Llansantffraid and Meifod)

The Abbeyfield Society

Abbeyfield House,
Milford Road
Newtown, Powys
Tel: 01686 629038
(Housing for the elderly in
Newtown)

RADNORSHIRE

Powys County Council Council Offices, The Gwalia, Ithon Road, Llandrindod Wells, Powys
Tel: 01597 826000

Housing Associations

**Bromford Corinthia Housing
Association Ltd**
P O Box 82, Welshpool,
Powys
Tel: 01928 580032 or
01952 260011 (Properties in
Llandrindod Wells)

**Wales and West Housing
Association Ltd**
3 Alexandra Gate, Ffordd
Pengam, Tremorfa, Cardiff,
Tel: 08700 131930
(Properties in Howey,
Llandrindod Wells, Presteigne
and Llanwrtyd Wells)

Gwalia Housing Society Ltd
Ty Gwalia, 10 - 13 The
Kingsway, Swansea
Tel: 01792 460609
(Properties in Rhayader)

BRECKNOCKSHIRE

Powys County Council

Neuadd Brycheiniog
Cambrian Way
Brecon, Powys LD3 7HR
Tel: 01874 624141
(Properties throughout
Brecknock)

Housing Associations

**Wales and West Housing
Association Ltd**
3 Alexandra Gate
Ffordd Pengam, Tremorfa,
Cardiff
Tel: 08700 131930

(Properties in Brecon,
Crickhowell, Hay-On-Wye,
Talgarth, Builth Wells and
Llangyndir)

CEREDIGION

Ceredigion County Council Housing Associations

1 North Road, Penmorfa,
Aberaeron, Ceredigion
Tel: 01545 570 881 or
01545 572105

**Wales and West Housing
Association Ltd**
Richway, Brecon, Powys
Tel: 08700 131930
(Properties in Aberystwyth)

Cymdeithas Tai Cantref
29 Eastgate Street
Aberystwyth
Ceredigion SY23 2AR
Tel: 01970 639900
(Properties in Aberystwyth)

What is Mid-Wales Housing Association?

The Association is a registered social landlord. We are a non-profit making organisation and our rents and the services we provide are regulated by the Welsh Assembly Government.

The Association owns approximately 1,200 properties throughout Powys and Ceredigion.

These include flats, houses, bungalows, sheltered accommodation and supported housing.

Rent Matters

The amount of rent charged depends on the size of the property and ranges from between approximately £46 per week for a 1 bedroomed flat to £59 per week for a 3 bedroomed house.

Rents are reviewed annually.

In addition, a service charge may be payable for things such as maintenance of heating installations and smoke detectors, cleaning communal areas in flats, maintenance of communal grounds, etc.

You may be entitled to Housing Benefit to help pay your rent and service charge.

What services does the Association provide?

- Responsive repair service covering all external repairs and many internal
- Periodic redecoration of external paintwork plus internal communal areas
- Regular servicing of gas fires (if applicable) and central heating
- Planned maintenance and improvements over the property's life
- The ability to transfer to a more suitable property in a different area (subject to conditions)
- Access to a mediation service to help resolve any disputes
- Adaptations where needed to make life easier
- Telephone point/aerial
- TV point
- Door entry system (where appropriate)
- Communal cleaning and gardening services (where appropriate)
- Emergency alarm system (where appropriate)
- Support to sustain a tenancy, if required

LIST OF PROPERTIES

POWYS

A

- Abermule
14 houses Dol y Felin ■ Long Meadow ■ Clos y Felin
3 bungalows Clos y Felin

B

- Builth Wells
15 flats Llais Afon ■ Tan y Castell
4 houses Cysgod y Castell



- 6 bungalows** Cysgod y Castell

C

- Caersws
6 houses Rhodfa Ceiriog



- Carno
5 houses Tan y Castell



- Churchstoke
16 houses Fir Court Avenue ■ Hall Bank Road
5 bungalows
 Old Bowling Green



I

C

- Clyro
4 houses Castle Estate

F

- Four Crosses
8 houses Sycamore Close



4 bungalows Sycamore Close

G

- Guilsfield
2 houses Clos Mytton



- 6 Bungalows** Clos Mytton



K

- Knighton
34 flats Garth Meadow ■ Hatfield Court
Hatfield Meadow ■ West Street ■ The Cottage



27 houses Garth Meadow ■ Hatfield Meadow
8 bungalows The Cottage

A-Z PROPERTIES LIST

L

- Llandrindod Wells
71 flats Coed Derw ■ Montpellier Court ■ Oakridge Court
The Berkeley ■ The Poplars ■ Troed y Rhiw ■ Woodville ■ Ullswater



- 41 houses** Ashridge Close ■ Montpellier Court ■ Troed y Rhiw



- 4 bungalows** Jubilee Court

- Llanfyllin
11 flats Hyfrydle ■ Llys Glandwr
16 houses ■ Hyfrydle ■ Llys Glandwr ■ Maes y Dderwen ■ Maes y Dre
7 bungalows Maes y Dderwen



- Llangurig
3 houses Maescurig



L

- Llanidloes
18 flats Tan y Bryn ■ The Hollies



- 25 houses** Bro Dulas ■ Tan y Bryn
- 26 flats** Bodlondeb (sheltered accommodation)



- Llansantffraid
6 houses St Brides Way



- Llanwrtyd Wells
5 flats Minyrafon ■ Brynawel
- 8 houses** Ochr y Bryn



A-Z PROPERTIES LIST

L

- Llanymynech
7 houses Cliff View Cottages



M

- Machynlleth
25 flats Craigfryn ■ Maes Dyfi ■ Maes y Garth
31 houses Craigfryn ■ Maes Dyfi ■ Maes y Garth



- **2 bungalows** Maes y Garth

- Montgomery
6 flats The Old Gaol
4 houses Manor House Close ■ Rowes Terrace



N

■ Newtown

101 flats Brooklands ■ Crescent Street ■ Crown Street
 Cwrt Croesawdy ■ Cwrt Eglwys ■ Cwrt Penllan ■ Ffordd Eglwys
 Park Street ■ Pine Court ■ Severn Square ■ The Crescent



119 houses Cwrt Eglwys ■ Cwrt Penllan ■ Ffordd Eglwys
 Glandwr ■ Heol-y-Nant ■ Hill View Close ■ Llys Afallen ■ Llys Eglwys



15 bungalows Cwrt Croesawdy ■ Minafon ■ Pine Court
 Station Cottages

P

■ Pont Robert

4 houses Bro Feiniog



A-Z PROPERTIES LIST

P

- Pool Quay
2 bungalows Abbey Close



- Presteigne
14 flats Lugg View
35 houses Lugg View



- Rhayader
3 bungalows Maes yr Ysgol

- Sarn
12 houses Springfields
1 bungalow Springfields



W

■ Welshpool

66 flats Belle Vue ■ Brooke Terrace ■ Clerk's Court ■ Foundry Lane
Gallowstree Bank ■ Gallowstree Rise



103 houses Bryn y Ddol ■ Clerk's Court ■ Clos Bryn y Ddol
Croft Road ■ Foundry Lane ■ Gallowstree Bank ■ Gallowstee Rise
Heather Close



6 bungalows Belle Vue



23 flats William Ainge Court
(sheltered accommodation.)



■ Whitton

2 houses Maes-yr-Afon



A-Z PROPERTIES LIST

LIST OF PROPERTIES CEREDIGION

- Aberaeron
7 Houses Parc Ffos
-

- Aberystwyth
16 Flats Clawdd Helyg ■ Frenni ■ Leeswood ■ Maesmaelor
48 Houses Clawdd Helyg ■ Caradoc Road ■ Llanbadarn Road
Maesmaelor ■ Gwel Afon



- 19 Bungalows** Clawdd Helyg ■ Gwel Afon
-

- Cardigan
9 Houses Melin-y-Dre
1 Bungalow Melin-y-Dre
-

- Lampeter
21 Houses Gwel y Creuddyn



- 2 Bungalows**
-